# November 1, 2024

Yesterday was a day for lots of treats and great costumes. Many thanks to Carolyn Treadway and Amanda Markowitz for leading the Halloween parade through the Care Center and hosting parties. It was fun to hear so much laughter and enthusiasm for the staff costumes. Halloween themed necklaces were handed out to residents so they could partake in the fun and candy bars were handed out to staff. Many thanks to Julia McCartha and the dining team for the wickedly wonderful Halloween party last evening which included pumpkins, witches, ghosts and scarecrows. There were many creative costumes and a hauntingly good time was had by all.

### **Resident Satisfaction Survey**

The Resident Satisfaction Survey is now underway. We are appreciative of the residents who have already completed their survey electronically. Please be reminded that this survey is for all long-term residents including skilled nursing, personal care and independent living.

The survey can be completed:

- via the Touchtown App
   (Resident Satisfaction Survey is at the top of the list in Touchtown, touch the link and select the survey that pertains to you: Independent Living, Personal Care or Skilled Nursing.)
- via a QR code (which is posted on bulletin boards throughout the community)
- via paper as a limited number of paper surveys will be available if you are not able to complete an electronic survey
  - Paper surveys are available by calling the Social Worker in your neighborhood.
    - Lori Steward Skilled Nursing 610-359-4504
    - Gail Volz Personal Care 610-359-4536
    - Patrice Porreca- Residential Living 610-707-4898
  - The paper copy will be provided in a pre-addressed, postage-paid envelope for you to mail your completed survey directly to Holleran. Please do not throw away this envelope or you will not be able to mail the survey.

If you need assistance completing the survey, please call the social worker in your neighborhood. They can help or they can partner you with a resident from our wonderful Tech Team who can assist you with getting Touchtown for your device and can assist you with completing the survey.

Completed surveys as of today:

Independent Living: 104

Personal Care: 8 Skilled Nursing: 4

### **Election Day Shuttle Transportation**

Tuesday November 5, 2024, the Transportation Department will provide shuttle service for residents to vote on Tuesday November 5, 2024. Shuttle service is offered from 12:30-2:30pm. Shuttle service will depart from Door #2.

## Dining

Dining Services is pleased to introduce our new "Bring Your Own Cup" initiative. To support this, Dunwoody logo reusable mugs will be given out to residents during the COVID vaccine clinic in the Wellness Center on Tuesday November 5th. Starting December 2nd, paper cups will no longer be available at the coffee stations in Hearthside and Fox Den. We kindly ask that all residents and staff bring a clean, reusable mug/cup for morning coffee and water. Note: personal cups are not required for table service. Thank you for supporting our commitment to sustainability.

## **Campus Operations**

<u>Putting Green</u>: The construction of the Putting Green is progressing nicely. The first sections of concrete walkways and sitting areas were poured this week. The first row of boulder retaining wall has been installed with the second section underway. More excavation has occurred for the curbs and foundation for the next phase of sidewalks. Additional crushed stone has been dumped to prepare subgrade surfaces.

<u>COMCAST Box Upgrades:</u> We are planning to start the switch out of the Comcast boxes the week of Monday, November 11th. This project is expected to take 2 - 3 weeks for completion. During this time, all Dunwoody boxes will be replaced with new HD boxes (it does not include any boxes upgraded or captured under residents' personal accounts).

<u>J-Hall Renovation</u>: Work is progressing well in J-Hall. Framing and door frames have been installed. MEP (Mechanical Electrical Plumbing) rough-ins are almost complete. Drywall installation is expected to start at the beginning or middle or next week.

### **Thanksgiving Day Dining**

On Thursday, November 28th our Thanksgiving Brunch will be held in the Auditorium with seating times at 11:30am and 12:30pm. Thanksgiving Brunch is 25 points per resident. The cost for guests is \$30.00; children 5-12 years old are \$15.00. Payment may be made by credit card or residents can have this cost charged to their account; points may not be used for guests. Pick-up for take-out is 11:15am to 12:15pm. No reservations are necessary for take-out. Reservations are required for dining in and are available through Full-Count. Reservations will be accepted as follows:

- Reservations are needed to attend the Thanksgiving meal.
- One reservation per unit/residence.
- Residents are permitted up to 4 guests per unit/residence.
- The maximum party size per reservation is 6 people, including the resident(s).
- Residents must be present during the seating time of the reservation.
- Hearthside Dining room will be closed for Thanksgiving with no Dinner Service

### **Infection Control**

Currently there are no Residential nor any Care Center residents who have tested positive for COVID. No employees are positive at his time.

Best regards,

Maureen