

June 28, 2024

Dear Residents, Families & Staff

On Monday, June 24th, we received hardware components for the new phone system. The team has been working hard this week installing the new phone system and phones. New phones have been distributed to offices and workstations. These phones are now operational. Front desk operations are also back online, and calls can be transferred to office and desk extensions. Fax machines are still down, and we are working on a solution. Faxes will still need to continue via the temporary fax line or through the portal at this time.

We are still working through the cabling of the lines in the resident rooms. Each and every phone (approximately 160 phones in the resident rooms) has dedicated wiring which needs to be manually connected to the new phone system one-by-one. This is still underway and planned to continue through the weekend and next week. Once we have an anticipated date of completion and the system is active, we will be sure to communicate it to the community and distribute the temporary numbers assigned to these lines. Thank you to the team of Domoservy employees and contractors to make this happen as quickly as possible. **The temporary cell phones and emergency phones will remain in place for resident usage. We will continue to provide updates.**

Seafooting

Seafooting of driveways and parking areas will begin on Monday, July 8th. Full information and instructions for parking and driving are on the back of this memo. A map will be posted on the Bulletin Board in the Hall.

Dining

For Independence Day, Thursday, July 4th, resident lunch and dinner will be available during regular dining hours. L711 will be closed on July 4th.

July 4th Parade

The Recreation Department will escort all Care Center residents who would like to attend the Newtown Square Independence Day Parade on Thursday, July 4th. The parade starts at St. Albans Circle at 10:00 a.m. and passes Domoservy at approximately 10:15 a.m. Residents will be able to view the parade from the area along West Chester Pike near the schoolhouse. Family members are welcome to watch the parade with their loved one.

Housekeeping - Week of July 1-5

Monday July 1st - Monday residents will receive regular housekeeping services.

Tuesday July 2nd

- Tuesday residents will not receive housekeeping service, but will receive linen.
- Wednesday Residents will receive housekeeping service on Tuesday 7/2.

Wednesday July 3rd - Thursday residents will receive housekeeping service on Wednesday 7/3.

Thursday July 4th - No service; Off for July 4th holiday

Friday July 5th - Friday residents will receive regular housekeeping services.

Infection Control

One Residential resident tested positive with COVID and is on Quarantine. No Care Center residents are positive at this time. One staff member is positive and at home on isolation.

Best regards,
Maureen