

December 8, 2023

Hanukkah sameach! Happy Hanukkah to all our residents, staff, family and friends! Hanukkah (Chanukah) is the Jewish eight-day, wintertime “festival of lights,” celebrated with a nightly menorah lighting, special prayers and fried foods. The Hebrew word Chanukah means “dedication,” and is thus named because it celebrates the rededication of the Holy Temple. This year it is being celebrated from sundown on December 7<sup>th</sup> through December 15<sup>th</sup>. Dunwoody residents will be lighting our menorah each of these nights at 5pm in the Main Lobby near Hearthside. Please join us! We wish you peace and light this holiday season.

### **Scam Alert**

Unfortunately, scams are prevalent at this time of year. Please review information on the back of the memo.

### **Dining Services**

Employee Luncheon: Our holiday celebration is Thursday Dec 14<sup>th</sup> 11:30am-1:30pm in the auditorium; no lunch service in Hearthside.

Resident Holiday Celebration: Thursday Dec 14<sup>th</sup> the Resident Holiday party will be held in the auditorium 4:30pm-6:30pm. *Fox Den* and *Hearthside* will be closed and reopen for normal hours on Friday, December 15<sup>th</sup>. Takeout will not be available during the Residents’ Holiday party but delivery is available.

Christmas Day Dining: On Monday, December 25th our Christmas brunch will be held in the Auditorium with seating times of 11:30am and 12:30pm, ending at 1:30pm. Brunch will be 22 points per resident. The cost for guests will be \$25.00. Payment may be made via credit card or residents may charge to their account. Pick-up for take-out is 11:15am to 12:15pm. No reservations are necessary for take-out. Reservations are required for dining in and are available through Full-Count. Reservations will be accepted as follows:

- Reservations are needed to attend the Christmas meal; one reservation per unit/residence.
- Multiple reservations will not be accepted.
- Residents are permitted up to 4 guests per unit/residence.
- Maximum party size per reservation is 6 persons, including the resident(s).
- Resident must be present during the seating time of the reservation.
- *Hearthside*, *Fox Den* and *1712* Dining room will be closed for Christmas with no Dinner Service

Care Center Christmas: *Tree Top* will be open for Personal Care residents who would like to have their Christmas meal in this venue. *Tree Top* seating time is 12:00 pm. Menu will match the Care Center menu for the holiday meal. Please arrange with your nursing staff.

New Year’s Eve: On Sunday Dec 31st 4:30pm-6:30pm, the Resident New Year’s Eve Party will be held in the auditorium. There will be no Sunday Brunch on this day.

### **Health & Wellness**

Health and Wellness would like to thank the 104 residents who came to the auditorium on Monday, December 4th to update their records. We appreciated your patience on this initial voyage of updating the records of those who receive primary care from physicians outside of Dunwoody. Our fax machine will surely be buzzing over the next several weeks!

### **COVID-19**

There are no Care Center residents nor any staff who have tested positive. Four Residential residents tested positive and are on quarantine.

Warm regards,  
Maureen Casey

## Consumer Alert

**Dunwoody residents:** It has come to our attention that scammers and fraudsters are targeting many of our residents through various methods, including phone calls, text messages, emails, or social media in an attempt to obtain money or personal, medical, or financial information. Scammers may claim they need information to settle a debt, verify medical claims, for you to claim a prize, or to provide grant money. Once these criminals have your personal information, they will use it to steal money from you or commit fraud.

Residents are cautioned against sending money or sharing personal, medical, or financial information with unknown individuals who claim to be government officials, your grandchildren or relative, the bank, charity organizers, or other types of legitimate businesses. If you believe you have been the target or victim of a scam, please report the contact to Delaware County Consumer Affairs via telephone 610-891-4865 or email at [delcoca@co.delaware.pa.us](mailto:delcoca@co.delaware.pa.us). You should also check your bank and credit card statements and contact the bank and credit card company if you suspect that someone may have accessed or could access your account. You may also contact Patrice Porreca, the H&W social worker at 610-707-4898 or [pporecca@dunwoody.org](mailto:pporecca@dunwoody.org) if you need help with this process.

## Most Common types of Scams

### IRS and other Government Official Imposter Scams

IRS and other government official imposter scams occur when someone contacts you pretending to work for a US government entity. The imposter may contact you by phone, email, postal mail, or even a text message. There are two common types of these scams:

- Tax collection - You receive a phone call or letter, claiming that you owe taxes. They will demand that you pay the amount immediately, usually with a prepaid debit card, debit card, credit or wire transfer. They may even threaten to arrest you if you don't pay.
- Verification - You receive an email or text message that requires you to verify your personal information. The message often includes a hyperlink phrase which reads "click here." Or, you may see a button that links you to a fraudulent form or website. **Do NOT Click the link or respond to any of these forms of solicitations.**

### Identity Theft

Identity (ID) theft happens when someone steals your personal information to commit fraud. The identity thief may use your information to apply for credit, file taxes, or get medical services. These acts can damage your credit status, and cost you time and money to restore your good name.

### Telephone calls, Text messages and email Scams

Telephone scammers try to steal your money or personal information. Scams may come through phone calls from real people, robocalls, text messages or emails. Callers often make false promises, such as opportunities to buy products, invest your money, or receive free product trials. They may also offer you money through free grants and lotteries. Some scammers may call with threats of jail or lawsuits if you don't pay them. **Do NOT** answer scam alert or unknown callers or engage in conversations with them as this will encourage them to keep calling you. If you do not know the number, allow the call to go to your voice mail and **do NOT** call them back! Please call the number on the back of your card or your statement and explain your concerns to your financial institution. Oftentimes, they can provide you with information on how you can better protect your account from scammers. **Do NOT** click on links provided in text messages as these scammers are phishing for your personal information to commit fraud.